

myGovID and myID scams November 2024

The ATO are seeing ATO impersonation scams relating to the recent name change of myGovID to myID, which occurred on 13 November 2024.

myID is a new name and a new look – but it is used the same way as myGovID.

The community does not need to take any action, as the change has already been implemented. You don't need to set up a new myID or reconfirm your details as part of this change. If you are asked to do this, it's a scam.

The ATO have communicated this change through activities (including email) to myID users. Scammers are trying to trick the community into thinking they need to reconfirm their details via a link. The link directs users to a fraudulent myGov sign in page designed to steal personal information, including myGov sign in credentials.

These details can be used later in identity theft or other fraudulent activity such as refund fraud. The following image is one example of the format this scam can take.

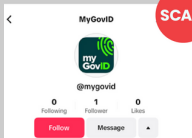


To protect yourself we remind you:

- The ATO won't send you an SMS or email with a link or QR code to log on to online services. You should access them directly by typing ato.gov.au or my.gov.au into your browser.
- The ATO will never send an unsolicited message asking you to return personal identifying information through SMS or email.
- Don't click on links, open attachments or download any files from suspicious emails or SMS; the ATO will never send an unsolicited SMS that contains a hyperlink.
- Only download the myID app from the official app stores (Google Play and the App Store).
- Never share your login code with anyone.

The ATO are on [Facebook](#), [Instagram](#), [X](#) and [LinkedIn](#), but they will never use these social media platforms to private message, discuss your personal information, documentation, or ask you to make payments.

The following images are examples of other myGovID scams



If you're unsure whether it's really the ATO, don't reply. Phone us on 1800 008 540 to check.
Report any suspicious contact claiming to be from the ATO to ReportScams@ato.gov.au.